

COVID-19 Testing at YNHHS

Frequently Asked Questions for Providers April 2023

How will testing be accessed?

The Public Health Emergency is ending on May 11, 2023. Therefore, we are no longer able to offer “self-scheduling” through the covidtesting2.ynhhs.org website as of April 28, 2023.

Patients that need COVID-19 testing are encouraged to follow-up with their primary care provider or schedule a walk-in or video visit with one of our clinicians by visiting ynhhs.org/get-care-now.

If a patient does not have a primary care provider, they may call our YNHHS Call Center at 833-ASK-YNHH (833-275-9644) to speak with a nurse about symptom assessment, testing, and/or an appt at VideoCare on Demand or one of our walk-ins if needed.

How will results be received?

All results will be available via YNHHS MyChart to the patient and to the ordering provider. If the test order was placed by our Call Center and the result is positive or invalid, the patient will receive a notification from the YNHHS Call Center. Results will be available within 24 to 48 hours of testing.

What is the cost for a COVID-19 test?

It depends. While many insurance companies will cover the cost of COVID-19 testing, each insurance carrier may have a different policy. Insurance carrier’s coverage for COVID-19 testing may differ based on the reason for testing.

Depending on the insurance policy and benefit plan, patients may be responsible for some portion of the testing costs (such as a deductible, co-pay or co-insurance). If the insurance company denies coverage for a COVID-19 test, the patient will receive a bill for testing. The YNHHS business office will determine the test cost at that time.

Patients are encouraged to check with their insurance carrier before scheduling an appointment at a Yale New Haven Health testing site.

What are the locations and hours of testing?

An appointment is required for testing at all of our locations. Most drive-through testing sites will be closing by the end of April. We continue to offer COVID-19 testing at many of our community draw station locations. Once the test order is placed, a patient may schedule an appointment by logging into their MyChart and selecting “Schedule an Appointment” or call 833-ASK-YNHH for assistance in scheduling.

Symptomatic & Asymptomatic Testing Locations

The following locations are available for testing for patients that are **SYMPTOMATIC** (experiencing symptoms) or **ASYMPTOMATIC** (not experiencing symptoms) at the time of the test:

County	Location	Address	Set-Up	Hours of Operation Monday-Friday	Hours of Operation Weekends
New York	Rye Brook NY Draw Station – South Ridge Street	90 South Ridge St Suite 2-161 Rye Brook, NY	Indoors	8am-4:30pm (Closed Noon – 1pm)	Closed
Fairfield	Darien Draw Station – Norton Avenue	106 Noroton Ave Darien, CT	Indoors	7:30am-4pm (Closed 1-2pm)	Closed
Fairfield	Fairfield Draw Station – King’s Highway	1152 King’s Highway Fairfield, CT	Indoors	7:30am-5pm (Closed Noon-1pm)	Closed
Fairfield	Greenwich Draw Station – Holly Hill Lane	55 Holly Hill Lane Greenwich, CT	Indoors	7am-4pm	Sat: 8am-12:30pm Sun: Closed
Fairfield	Greenwich Draw Station – Lake Avenue	49 Lake Ave Greenwich, CT	Indoors	7:30am-4pm	Sat: 8am-Noon Sun: Closed
Fairfield	Greenwich Draw Station – Valley Drive	15 Valley Dr Greenwich, CT	Indoors	8am-4:30pm (Closed 1-2pm)	Closed
Fairfield	Norwalk Draw Station – Cross Street	40 Cross St Norwalk, CT	Indoors	8am-4:30pm Closed (Noon-1pm)	Sat: 8am-Noon Sun: Closed
Fairfield	Shelton Draw Station – Bridgeport Avenue	887 Bridgeport Ave Shelton, CT	Indoors	8am-5pm (Closed Noon-1pm)	Sat: 8am-Noon Sun: Closed
Fairfield	Shelton Draw Station – Corporate Drive	4 Corporate Dr Shelton, CT	Indoors	8am-4:30pm (Closed 12:30-1:30pm)	Closed
Fairfield	Southport Draw Station – Post Road	2600 Post Rd Southport, CT	Indoors	6:30am-3pm (Closed Noon-1pm)	Closed
Fairfield	Stamford Draw Station – Long Ridge Road	260 Long Ridge Rd Stamford, CT	Indoors	8am-4:30pm (Closed Noon-1pm)	Closed
Fairfield	Stamford Draw Station – Morgan Street	90 Morgan St Stamford, CT	Indoors	8am-5pm	Sat: 8am-Noon Sun: Closed
Fairfield	Stamford Draw Station – West Main Street	2015 West Main St Stamford, CT	Indoors	8am-4pm (Closed Noon-12:30pm)	Closed
Fairfield	Trumbull Draw Station – Park Avenue	5520 Park Ave Trumbull, CT	Indoors	7am-5:30pm	Sat: 8am-Noon Sun: Closed
Fairfield	Trumbull Draw Station – Technology Drive	115 Technology Dr Trumbull, CT	Indoors	8am-4:30pm (Closed Noon-1pm)	Closed
Fairfield	Wilton Draw Station – Old Ridgefield Road	67 Old Ridgefield Rd Wilton, CT	Indoors	7:15am-4:30pm (Closed 1-2pm)	Closed

County	Location	Address	Set-Up	Hours of Operation Monday-Friday	Hours of Operation Weekends
New Haven	Branford Draw Station – N Main Street	84 N Main St Branford, CT	Indoors	8am-4:30pm (Closed 12:30-1:30pm)	Sat: 8am-Noon Sun: Closed
New Haven	Cheshire Draw Station – South Main Street	673 South Main St Cheshire, CT	Indoors	7am-4:30pm (Closed 12:30-1:30pm)	Sat: 8am-Noon Sun: Closed
New Haven	East Haven Draw Station – East Main Street	556 Main St East Haven, CT	Indoors	8am-4:30pm (Closed 12:30-1:30pm)	Closed
New Haven	Hamden Draw Station – Dixwell Avenue	2560 Dixwell Ave Hamden, CT	Indoors	7am-5:30pm	Sat: 8am-Noon Sun: Closed
New Haven	Milford Draw Station – Boston Post Road	849 Boston Post Rd Milford, CT	Indoors	7:30am-4pm (Closed Noon-1pm)	Closed
New Haven	New Haven Draw Station – Prince Street	46 Prince St New Haven, CT	Indoors	8am-5pm (Closed 12:30-1:30pm)	Closed
New Haven	New Haven Draw Station – Whalley Avenue	1475 Whalley Ave New Haven, CT	Indoors	8am-4:30pm (Closed 12:30-1:30pm)	Sat: 8am-noon Sun: Closed
New Haven	North Haven Draw Station – 2 Devine Street	2 Devine St North Haven, CT	Indoors	8am-4:30pm Closed (12:30-1:30pm)	Closed
New Haven	Orange Draw Station – Boston Post Road	236 Boston Post Rd Orange, CT	Indoors	7am-5:30pm (Closed 12:30-1:30pm)	Sat: 8am-Noon Sun: Closed
New Haven	Wallingford Draw Station – N Colony Road	665 N Colony Rd Wallingford, CT	Indoors	7am-5:30pm (Closed 12:30-1:30pm)	Sat: 8am-Noon Sun: Closed
New Haven	West Haven Draw Station – Elm Street	500 Elm St West Haven, CT	Indoors	7am-5:30pm (Closed 12:30-1:30pm)	Sat: 8am-Noon Sun: Closed
New London	Lawrence & Memorial Hospital Testing Site	365 Montauk Ave New London, CT	Drive Through	Hours Vary; See Appt Availability	Hours Vary; See Appt Availability
Middlesex	Old Saybrook Draw Station – Middlesex Tnpk	633 Middlesex Tnpk Old Saybrook, CT	Indoors	8am-4:30pm (Closed 12:30-1:30pm)	Closed
Rhode Island	Westerly Draw Station – Wells Street	25 Wells St Westerly, RI	Indoors	Hours Vary; See Appt Availability	Hours Vary; See Appt Availability
Rhode Island	Westerly Hospital Testing Site	25 Wells St Westerly, RI	Drive Through	Hours Vary; See Appt Availability	Hours Vary; See Appt Availability

Asymptomatic Testing Locations

The following locations are available for testing only if a patient is **ASYMPTOMATIC** (*not experiencing symptoms*). The location will screen patients for symptoms at the time of the appointment and if they are found to have symptoms, the patient will be directed to use one of the sites listed above. This is to ensure the highest level of safety for all staff and patients.

County	Location	Address	Set-Up	Hours of Operation Monday-Friday	Hours of Operation Weekends
<i>Fairfield</i>	<i>Bridgeport Draw Station – Grant Street</i>	267 Grant St Bridgeport, CT	Indoors	7am-5pm (Closed Noon – 1pm)	Closed
<i>Fairfield</i>	<i>Shelton Draw Station – River Road</i>	760 River Rd Shelton, CT	Indoors	8:30am-5pm (Closed Noon-1pm)	Closed
<i>Fairfield</i>	<i>Trumbull Draw Station – White Plains Rd</i>	888 White Plains Rd Trumbull, CT	Indoors	7am-3:30pm (Closed Noon-1pm)	Closed
<i>New Haven</i>	<i>North Haven Draw Station – 6 Devine Street</i>	6 Devine St North Haven, CT	Indoors	7:30am-4pm (Closed 12:30-1:30pm)	Closed